## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Ka Malama Home II	CHAPTER 100.1
Address: 45-332 Ka Hanahou Circle, Kaneohe, Hawaii 96744	Inspection Date: February 13, 2020 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family (a)  All individuals who either reside or provide to residents in the Type I ARCH, shall have evidence that they have been examined by a to their first contact with the residents of the and thereafter shall be examined by a physic to certify that they are free of infectious disc FINDINGS  Substitute Care Giver (SCG) #1 - Current a unavailable.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  es.	5 2/13/2020 2 2/18/2020

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Substitute Care Giver (SCG) #1 — Current annual physical unavailable.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  TO ensure that this doesn't happen again, the PCA happen again, the employed will neview the employed will neview the ensure that it is always to ensure that the first of this regular plishment of this regular the PCA will incorpand the PCA will incorporate the PCA will incorp	s anaraly s no- nemos ne

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  THE PCA was able to set up an appointment with the set up an appointment with the set up an appointment with the set up an appropriate type of current appropriate type of current appropriate type of current appropriate type of Res. #1 have improved of Res. #1 have improved of Res. #1 have family requirement by the family requirement and appropriate a new and appropriate and appr	presm- henry lescol Dist 2/22/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (a)  The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.  FINDINGS  Resident #1 – Primary Care Giver (PCG) states resident is on a regular diet. Physician's diet order on 10/21/19 states, "regular soft minced".	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PSCT WILL I'nelade I'n the Annual checkh's for all Annual checkh's for memiting the Residents for memiting the Residents for memiting the current / up do ted Diese Ander.  PSC WILL ENSURE HAST all pesidents will have pesidents will have pesidents will have pesidents more current for their current Diest.	T <sub>7</sub> Annually

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.  FINDINGS Expired canned goods in food pantry.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, PSG and SCGAI immedia disposed all food items / con items expined and/on neam expination dote.  PSG double aheaked all the food items in the panta and cause up with alls and cause up with alls and cause up with alls and cause the name of included the name of included the name of included the name of included the patent dote best used a dote best used a dote best used a dote best used a bookis of the manketing pusses of the manketing	16/y 100/ 100/ 100/3/202

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All fo	100.1-14 Food sanitation. (a) ood shall be procured, stored, prepared and served r sanitary conditions.  DINGS red canned goods in food pantry.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The fall a weekly mon form form food items in the ponter food items in the ponter food items in the ponter works fo do the regular works fo do the regular weekly items.  A swiger a care frome staff, with weekly items.  Of food items in the regular with weekly items.  Of food items of food with the manketing procured the manketing procured food items is new including works.  The form all care from a staff, and the police of food in the builletin board in the builletin board in the builletin board regarding staning of food regarding staning of food regarding staning of food	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS Cabinet storing toxic chemicals was unsecured with key left inserted in lock.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  > YES, the PCG Immediately fook out the Key left insint in the lock and kept it in the lock and kept it in a secured assigned by known to all the Care to workers   8 toff workers   8 toff a lokel on the cabinet standards and posted chemicals and lock them.	Date  2/3/2025
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§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Cabinet storing toxic chemicals was found unsecured with key left inserted in lock.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PBG and SCG's must ensure that the eclainet use to start that the eclainet use to start the chemicals is properly labelled.	> 2/14/202
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Medication cabinet was found unsecured with key left inserted in lock.  Tray of medications stored unsecured on living room shelf.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  > YES, the PCG Immediately poked the Mediaatum after each administrate after each administrate after each individual residents of individual residents of individual residents of medicines I transment.  PCG took out the lock and Immediated in the lock and Immediated in the law Itomic and to the law Itomic and to the law Itomic and to the law Itomic and the design of the law Itomic and the medication colonies to medication be locked a pack the medication to the law Itomic all fines is to calculate the medication of the law Itomical the la	1007 2/13/2020 H 2/13/2028 Hod 1007 2/14/2023

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 1	Date
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 — Response to medications not provided in monthly progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	Duc
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the	<u>FUTURE PLAN</u>	
	resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury,	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – Response to medications not provided in	To ensure that it won't happens again in the future the followill be done:  1) Develop a Daily Check- 4'81  for documentation:  9) Progress Notes (PRs')	1800/129
	monthly progress notes.	will be done:	- March
		1) Develop a Doily enter- 11.	20, 2020
		a) Progress Notes (PRs)	Asit our
		a) Progress Notes (110)  b) Medication Record to include the patient's respon to Meds.   Theotoment as reflected in the Medican	rer .
		to Meds. / Theatment as	ton Mestrat
		Note Form. Tube 1 Note	Tubs
		a) Use of Post - Tallided Path	into
		Foller as reminder for Pos 5098' that documentate	AS HOO
	<u> </u>	3) PCG to review weekly all, patients enants / Folkus 10	7

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;  FINDINGS  Resident #1 — White out used on blood pressure log.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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	of potients.  a) Elimination of white out  connection fluid in the  come Home / facility.	20, 2020 > Feb . 14, 2020

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain.  FINDINGS Resident #1 - No documentation that resident's significant weight gain (20lbs) throughout the year was addressed with resident's physician.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, the PCG consulted the sand again of Res. #1 and again to consult the pep to dis the issue on with the year.  PCG brought Res. #1 to the per consult to the per consult to the per last to neach mas done by pep in the per last to per last to per last to per last to consult as pep result of the pep in the per last to consult as the consultation of the per last to consult as the consultation of the per last to consult as the consultation of the per last to consultation of the per last to consultation of the per last to per las	
	16 after U/Sit report with MDs' New Grows.)	of the

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weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No documentation that resident's significant weight gain (20lbs) throughout the year was addressed with resident's physician.	To ensure that it will not happen again in the future the follow will be done:	2/ng
	i) conduct requially a patients of weighing of an patients of the patients of the patients of the second weight worth	y st day
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 – Progress note written on 10/15/19 states, "CM discussed with caregivers about the diet and intake of pts cutting all carbohydrates and increasing fibers and proteins in pts diet". No physician's orders for eliminating carbohydrates from diet.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES. PCG med with the PGP and the son/ POH of Res. #1  and the son/ POH of Res. #1  and discussed concurs rain and discussed concurs rain and discussed concurs rain and the RN en regarding to by the RN en regarding to by the RN en regarding to perform the PGP of ander from the Consuration of the Consultation of the Consultati	> =/24/202 sea/ ret

	RULES (CRITERIA)	PLAN OF CORRECTION	Complete
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7	§11-100.1-88 Case management qualifications and services.	PART 2	Date
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	Case management services for each expanded ARCH	Director of Ast	
	resident shall be chosen by the resident, resident's family or	<u>FUTURE PLAN</u>	
	surrogate in collaboration with the primary care giver and	TION WILLOW CO. CO.	
	physician or APRN. The case manager shall:	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Develop on interim care alon for the summed of ABCII	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the	IT DOESN'T HAPPEN AGAIN?	
	expanded ARCH and a care plan within seven days of	- PCG to ensur that issues pres	1/4075
İ	admission. The care plan shall be based on a	r PCG to ensure that issues produced immediately she regarded immediately she has as to the family so it will be the family so it will be the family so it will be addressed appropriately and people to ensure that all issue should be proposed and should be proposed down should be proposed down should be proposed down in the individuals put that all issues to ensure that there are	
	comprehensive assessment of the expanded ARCH	brought about the ship ship	21/6
	resident's needs and shall address the medical, nursing,	nermoting the nestactive	aleli
	social, mental, behavioral, recreational, dental, emergency	mum eated immean	Jrag .
- {	care, nutritional, spiritual, rehabilitative needs of the	Drp as well as to	•
	resident and any other specific need of the resident. This	to the your be	, , , , ,
	plan shall identify all services to be provided to the	the family 80 michely	7 84 011 1
	expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded	addusted appropriately	•
ļ	ARCH resident's physician or APRN, measurable goals and	March 211 1584	08/
	outcomes for the expanded ARCH resident; specific	- DCB to ensure That and and	
	procedures for intervention or services required to meet the	usede be responded	whed
	expanded ARCH resident's needs; and the names of persons	he moresty all	,,,,,,
	required to perform interventions or services required by the	Should be finding was pro	guse
	expanded ARCH resident;	in the majoro	>AT all of
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ļ	FINDINGS Resident #1 – Progress note written on 10/15/19 states, "CM	that there	>
1	discussed with caregivers about the diet and intake of pts	- DCG to ensure	
	cutting all carbohydrates and increasing fibers and proteins	don tous enders	entra
	in pts diet". No physician's orders for eliminating	1. madi Corrons / mon	
	carbohydrates from diet.	should be individuals properly the individuals properly properly and there are and the properly individual projections individual projections.	
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	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  TYPES, the PCG immediately and manifed the RN ell and manifed the PN ell and Miscressed the Issue of Miscressed the Issue of Miscressed the Issue of Res. the weight gain of Res. the weight was not addressed that updot a prevised law plan.  The RN Case Monages (RN of Plan) and plan is a supply of the updot and plan is a supply law i	



## AIKO CASE MANAGEMENT

SENIOR CARE NAVIGATION

DATE IDENTIFIED	PROBLEM	DESIRED GOALS/ OUTCOMES	INTERVENTIONS	DATE □REVIEWED
2/25/20 jm	WEIGHT MANAGEMENT  (On 2/24/20, client was 129# and BMI 26.05)	Client will maintain a weight goal of 128-132#.	<ol> <li>Caregiver will provide client with a DIET as ordered by her physician: REGULAR diet, no limitation of carbohydrates (2/24/20).</li> <li>Caregiver will monitor and record client's weight on a monthly basis and will report month to RN CM at visit.</li> <li>Ctient will maintain her weight within the GOAL range of 128-132#. If caregiver checks weight and it is above or below this goal, she will notify clients RN CM and PCP.</li> <li>Case Manager will review and record weights in assessment and on plan of care on a monthly basis: 2020 January: 1/1/20- 130.8# February: 2/24/20- 129# March: April: May: June: July: August: September: October: November: December:</li> </ol>	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS Resident #1 — Significant weight gain of 20 pounds in one year is not addressed in the care plan.	The RN Case Manages (RN CAS)  Will update I pevise the Ca  plan of interventions  and/ as services to resp.	o > Montaly As newday

Licensee's/Administrator's Signature: huro's east, Cho
Print Name: M. EUZAUE
Date: 3/ +/ 2020